



2016 ANNUAL REVIEW

March 2015 to February 2016



Together to see families thrive and communities transformed.

A woman with dark hair and a flower crown of pink and white flowers is smiling and holding a young child. The child is wearing a white t-shirt and has their head tilted back, looking up at the sky. They are standing in a field of tall grass with a blurred background of green foliage and sunlight filtering through the trees.

We are a network
of non-profit
organisations and
churches working
together with women
and children at risk
to promote the
safety and well-being
of children and thriving
families through
collaborating together.



A Message from the Board Chair

As the recent successor as Chairperson of Connect Network, I reflected on the many highlights and challenges encountered operationally and by Network Affiliates.

Solid progress has been made in building capacity through the continued delivery of the Quality Improvement System (QIS). Twelve organizations have started the QIS journey and a further ten began the verification process. The goal is to multiply the involvement of Affiliates in QIS. By strengthening and operationalizing each organization, we are more capable of leveraging the full extent of resources, talent, expertise and inherent knowledge retained within the Network.

Effective collaboration with one another facilitated deeper relationships, an improved understanding of beneficiary needs and the ability to catalyze and implement good ideas. We are better equipped to positively impact communities on a larger scale. Together, we are able to support the spiritual and emotional well-being of one another in difficult and volatile situations. We remember with great sadness the events that took place during September 2015 in Masiphumelele, Cape Town. Amani Pula, a 14 year old teenager, was brutally raped and murdered which led to members of the public carrying out vigilante killings.

Public safety failed the most vulnerable of our population, the children it should protect. Affiliates work daily to restore trust and hope among their affected communities. We pray that they receive strength and courage to transform the lives within the communities they service.

The non-profit sector collectively is under pressure to deliver impactful solutions with fewer resources. And there is a delicate balance to successfully reconcile community needs with changing donor priorities. We are thankful to all our institutional and individual sponsors that support the vision of Connect Network. The Board is focused on developing resourceful strategies through sustainable models that align to the purposes of God. We aim to do this in practical and relevant ways, reminding ourselves to develop an eternal perspective for the things that will endure.

On behalf of the Board, we are deeply grateful for the dedication, perseverance and enthusiasm shown by the Network's director and coordination team. We are confident that all the work done individually by our Affiliates and their staff, as well as collectively by the Network, will result in future successes.

Nicole Serfontein

"May our Lord Jesus Christ himself
and God our Father, who loved us and
by his grace gave us eternal encouragement
and good hope, encourage your hearts and
strengthen you in every good deed and word."

2 Thessalonians 2:16-17

A Message from the Executive Director

Connect Network offers a systems approach to social development. By focusing on the well-being of children, we include mothers (as the primary caregivers), fathers, families, communities and society at large in designing solutions for children at risk. Our network model brings together people, organisations and churches to pool knowledge to address needs, offer solutions and share resources.

Every third year, Connect reviews its strategy at the Indaba. Leading organisations in the network get together and measure the goals and objectives of the previous three years, conduct environmental scanning and determine the goals for the next three years. This year's focus was on building network-wide consensus and ownership of a framework to determine the new 2016-2019 vision: "To promote the safety and well-being of children and thriving families through collaboration in at least ten Western Cape communities". This report mainly reviews the strategic framework as an outcome and culmination of the network efforts of 2015 which ran parallel to the normal activities and delivery of QIS.

Dee Moskoff



We Network

We enhance existing relationships between our affiliates, and promote new relationships that encourage social cohesion between organisations and their people, so meaningful synergies and collaborations are built for the benefit of children.

We get to know each other through informal prayer breakfasts, network campaigns, our social media presence and communications.



Annual Child Protection Campaign

In 2015, we held the eighth year of Connect's Child Protection Campaign. Throughout the month of May Connect promoted "Child Protection" through our joint campaign with Friends of Child Protection, Matla-A-Bana, NewKidz and Safeline. Some network affiliates also coordinated their own local campaigns, and one network event saw 25 affiliates coming together to focus on child protection. A church service of "Hope and Blessing" was organised by the four affiliates and was kindly hosted by Garden's Presbyterian Church at the end of May.

Monthly Prayer Breakfasts

Monthly prayer breakfasts are informal networking and prayer gatherings. Hosted at Beautiful Gate, about 15 to 30 affiliates attend every month. Various network affiliates lead the prayer time, giving sufficient opportunity for active participation. These informal gatherings lend themselves to closer networking, resulting in new connections and contact meetings. Network affiliates are able to connect with each other.



Weekly Social Media and Communications

Our "Info Page" is sent out to more than 500 recipients. It informs affiliates of each other's events, news on collaborations, available resources, networking opportunities, child protection campaigns, upcoming trainings and useful information from third-party sources.

Our Facebook page improved its audience over the past year to more than 1000 followers and was used to informally report on Connect's joint initiatives and events. This enabled us to reach a wider audience in order to attract interest to the network. LinkedIn, Twitter and Instagram have been activated to enhance the public profile of Connect.

Building Strategy

Locate

Connect

Engage

Equip

Collaborate

Solution
Strategy



"If you want
to walk fast,
walk alone.
If you want
to walk far,
walk together."

African Proverb

We Equip

We build capacity through various programmes. The flagship programme of Connect Network, the **Quality Improvement System (QIS)**, aims to build depth and support affiliates to implement best practice, retain relevance and attract valuable resources. It also provides opportunity for affiliates to be peer accountable.

QIS has gained exciting momentum with three QIS modules that were hosted in the Western Cape with one additional module in Gauteng.



In the Western Cape, the year started with the QIS Governance module in March 2015 with ten organisations in attendance, followed by Project Planning and Design hosted during June/July and Financial Accountability in September. Hatfield Christian Church invited Connect Network to host the QIS Project Planning and Design (PPD) module during August 2015 in Pretoria which was enthusiastically attended by nine of their organisations. Social workers who attended this training were able to receive twelve CPD points from the South African Council for Social Service Professionals as part of their continuous professional development.

The end of 2015 saw QIS coming full circle when two affiliates were internally verified. The verification process of eligible organisations that have completed all six modules will continue throughout 2016. As a new QIS cycle was started in 2016, a QIS Standards Day was facilitated in February to introduce new organisations to the programme and assist organisations aiming for verification during 2016 with their final preparations.

The strength of the QIS model was further reflected when the alumni were willing to share their knowledge and skills as mentors for upcoming organisations as part of the mentoring process. This is a good example of how organisations in different stages on the QIS journey can learn from one another and share knowledge as they set goals towards improvement and organisational excellence.



Comments from QIS participants attending QIS events during March 2015 to February 2016:

"It was excellent. I learned a lot. Very powerful." (Comment after Governance module)

"It really broadened my mind, empowered me to be effective in planning!" (Comment after PPD module)

"Every NPO must have this training." (Comment after PPD module)

"God bless all of you as we think, strategise, improve and implement after a very informative day!

Well done, Connect on all the planning — you always do an excellent job!"

(Comment after FA module)

QIS Participants in current cycle

Connect Network	Phambili Community Development
Hope to the Hopeless	Philippi Children's Centre
Ikhaya le Themba	Prochorus
Khula Development Group	The Salvation Army
Lifecild International Trust	St. Annes Homes
Open Schools Worldwide	

2016 Verification

Eagles Nest Ministries
Ezrah Community Training & Development
Kuyasa Horizon Empowerment
S-Cape
SA Cares for Life
Sikhula Sonke
ThinkTwice



Improvement Grants

Connect Small Grants provide funds to affiliates committed to QIS, are actively involved in the network and have a child protection policy. In 2015, small grants were allocated to:

- Bridges of Hope received training to develop 100 people in CHE
- Eagles Nest were given text books for 97 children
- Hope to the Hopeless received QIS sponsorship and monthly small grants to assist with operational costs
- Leratos Hope helped Mamma Beauty to make her ECD centre ready for registration by supplying eco-toilets for 80 children
- Metro Kids received funding for leadership development which benefited 30 children and 15 adults
- Prochorus Jonkershoek was able to pay their internet for a year for 60 children
- School of Hope ran a staff wellness programme affecting 93 students and 44 pre-school children
- SIF was provided with a printer
- Sir Lowry's Pass was given funds for a new library that serves 700 junior school children
- SOZO Educare Centre were equipped with 52 quality stereo earphones
- Think Twice received Jerry Giraffe training equipment



"Our children at the SOZO Foundation are using their stereo headphones every day to watch educational videos and programmes to assist them to work quietly without disturbing other students."

Sophie Oliver, The SOZO Foundation



We Collaborate

We provide the leadership for network affiliates to collaborate together on joint efforts to offer city-wide solutions for women and children at risk. We do this through a three-yearly strategic review indaba. These city-wide solutions do not happen overnight. They are achieved through a carefully managed, long-term process of increasing, deepening and strengthening collaborative action. Connect NPC members deliberated through progressive consultation until a framework for child safe communities was formed.

Locate

Connect

Engage

Equip

Collaborate

Solution Strategy

2005 - 2011

Established Connect Network with Christian value-based organisations working with women and children at risk. Piloted the Quality Improvement System.

2008 - 2011

Identified the 'Big 5' issues facing women and children that Connect Network Affiliates were addressing:

1. Limited education
2. Orphans and vulnerable children
3. Sexual exploitation
4. Violence
5. Crisis pregnancy

2012 - 2015

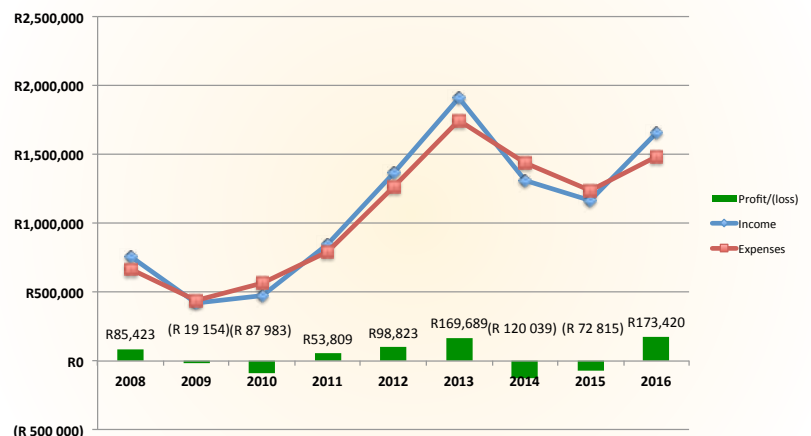
Formed three network goals to address the 'Big 5' issues:

1. To develop opportunities for improved education
2. To develop nurturing and protective environments for children
3. To develop resourceful and resilient women

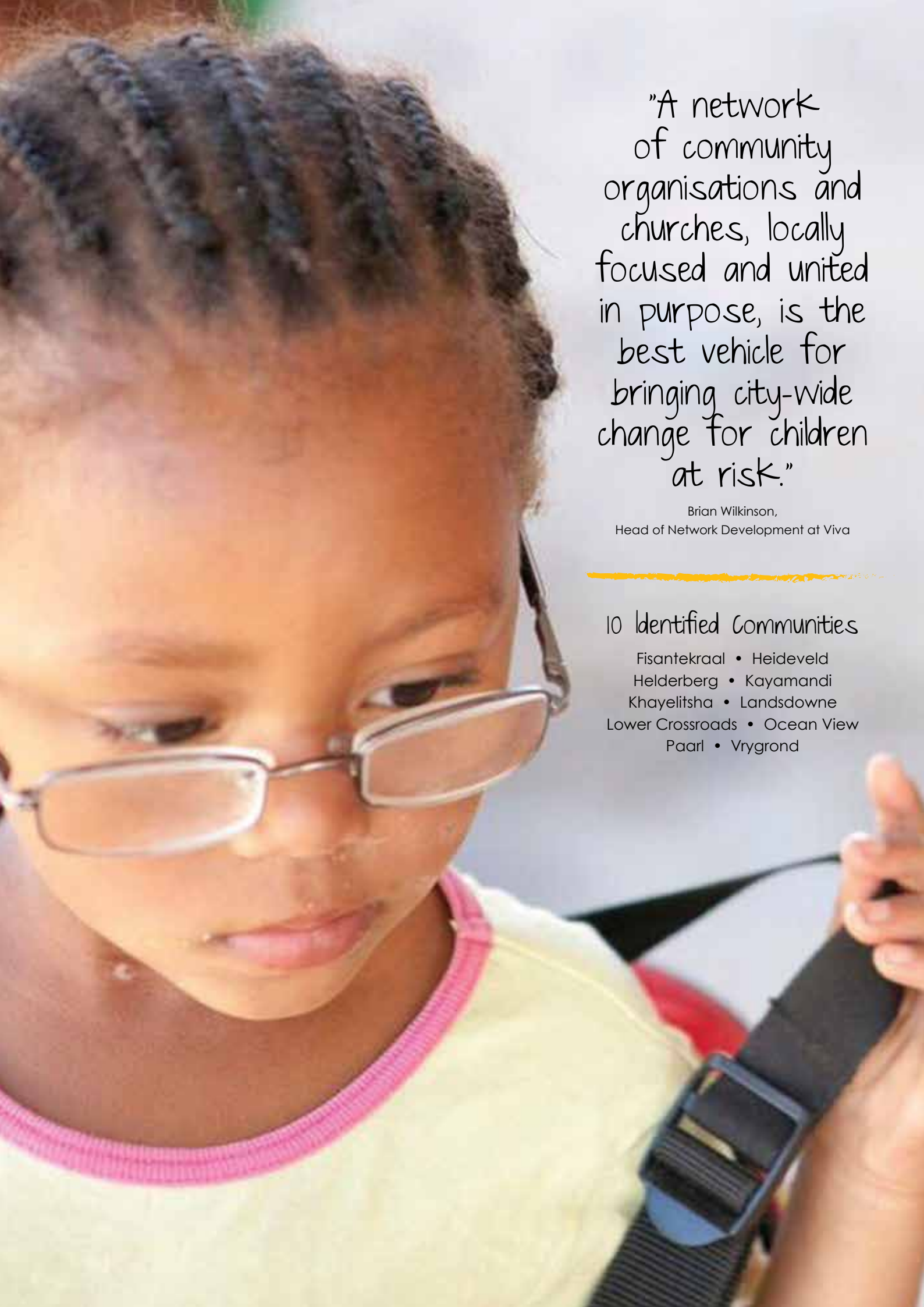
2016 - 2019

Designed the framework for child protection advocacy resulting from the platform set by the three network goals: "To promote the safety and well-being of children and thriving families through collaboration in at least ten Western Cape communities."

This chart reveals Connect Network's dedication and commitment to develop collaborative strategy toward improving the lives of women and children. It also reflects Connect's adaptability in a changing and volatile funding environment as the organisation has been able to manage costs in line with income for the periods shown. This is a sign of a healthy, well-managed non-profit organisation and assures all stakeholders of Connect's financial and operational sustainability.







"A network
of community
organisations and
churches, locally
focused and united
in purpose, is the
best vehicle for
bringing city-wide
change for children
at risk."

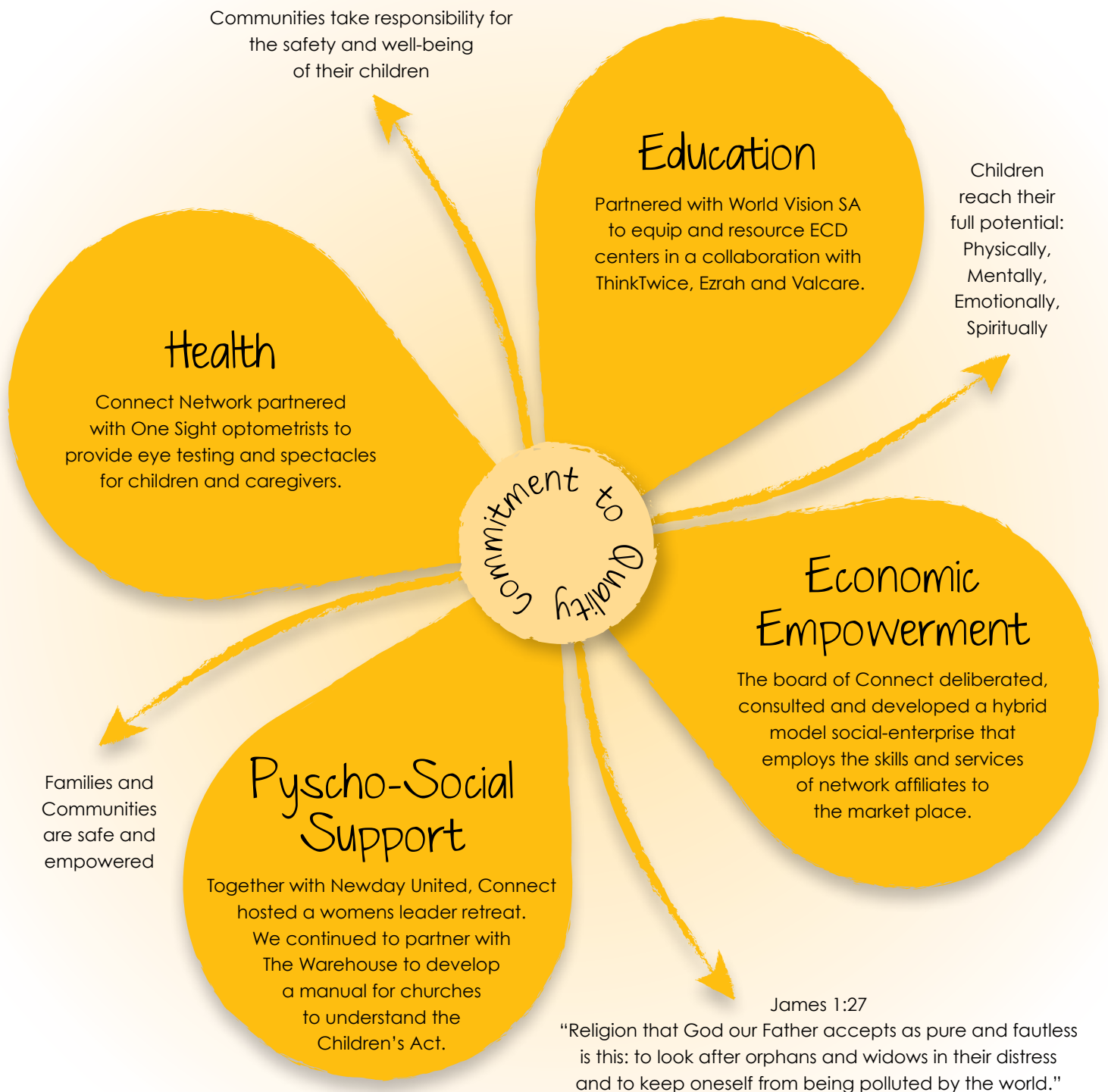
Brian Wilkinson,
Head of Network Development at Viva

10 Identified Communities

Fisantekraal • Heideveld
Helderberg • Kayamandi
Khayelitsha • Landsdowne
Lower Crossroads • Ocean View
Paarl • Vrygrond

Connect Network Strategic Framework 2016-2019

To promote the safety and well-being of children and thriving families through collaboration in at least ten Western Cape communities.



Throughout 2015 the network governance team built consensus with network affiliates over a joint strategic framework for 2016 – 2019. The network coordination team developed several new partnerships to fund pilot projects to start implementing the new strategy. During this time the Landsdowne Child Care Forum was formed, Lower Crossroads and Vrygrond started Community Forums using content from the Connect Network strategic framework. Connect pulled together a toolkit of programmes and activities from affiliates to assist with these forums, which will be available on Connect's website in 2017.

Strategic Framework

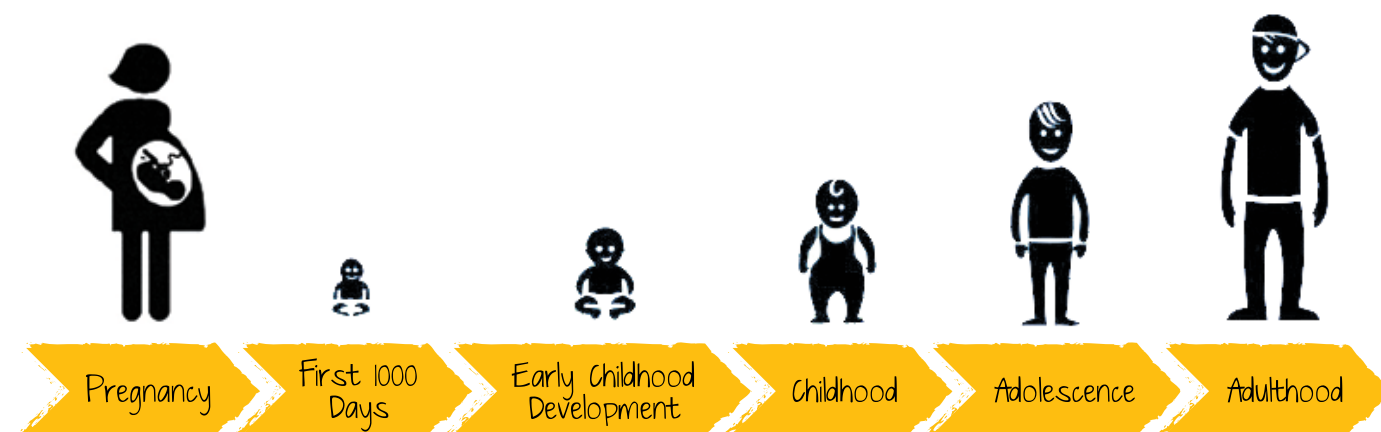


The new strategic framework allows a platform for affiliates to collaborate for women and children at individual, family, community and societal level. This table supports network affiliates to identify potential synergies and assist the coordination team to package joint initiatives to present to investors.

"This is why I love what I do – I can focus on individual children and systemic change at the same time."

Unknown

	Economic Empowerment	Health Care Support
Individual	<ul style="list-style-type: none"> • Leadership and skills development • Career guidance • Assistance to access education and employment opportunities • Entrepreneurial development 	<ul style="list-style-type: none"> • Pregnancy and antenatal care • Home-based care • Healthy sexual decision making and reproductive health workshops • Assistance with birth registration and ID documents • Sports programmes • Nutritional support
Relationships (family)	<ul style="list-style-type: none"> • Leadership and skills development • Assistance to access education and employment opportunities 	<ul style="list-style-type: none"> • Health education for families • Support to families of children with special needs • Support to families with substance abuse challenges
Community	<ul style="list-style-type: none"> • Leadership and skills development • Job creation • Swap shops (These initiatives encourage community clean-ups in exchange for goods) 	<ul style="list-style-type: none"> • Strengthen community referral systems and intersectoral collaboration • Train health care workers and homebased carers
Society	<ul style="list-style-type: none"> • Advocacy • Input to woman, child and NGO legislation and policy 	<ul style="list-style-type: none"> • Advocacy • Input to woman, child and NGO legislation and policy



Psychosocial Support

- Camps
- Holiday programmes
- Child protection workshops
- Sports programmes
- Life skills programmes
- Counselling, support and referral for victims
- Youth days
- Support groups
- Spiritual development

- Parenting workshops and mentoring
- Positive discipline workshops and mentoring for caregivers
- Child protection workshops
- Foster and adoption programmes
- Home visits
- Family counseling and referral
- Spiritual development

- Child protection workshops and mentoring for community members to identify children at risk and to report abuse, refer and support victims
- Positive discipline workshops and mentoring for teachers
- Children's Act manual for churches
- Community mobilization to assess children's needs and increase child participation
- Church and Sunday school
- Disaster relief

- Advocacy
- Input to woman, child and NGO legislation and policy

Educational Support

- Homework clubs
- Aftercare programmes
- Early childhood development programmes
- Schools

- Early childhood development training and mentoring for caregivers and parents

- Partial care legislative compliance workshops and mentoring
- Early childhood development training and mentoring for practitioners
- Create safe community spaces to learn and play
- Homework clubs' leader workshops

- Advocacy
- Input to woman, child and NGO legislation and policy

Connect Network Community

103 Affiliates, 5100 workers, 240,000 women & Children

360 Transformation	Paradigm Shift
ACVV Bright Lights	Percy Bartley House
ACVV Somerset West	Phambili Community Development
Arise Children's Ministry	Philippi Children's Centre
Baby Safe	Philippi Trust SA
Beautiful Gate Ministries International	Place of Hope
Beautiful Gate South Africa	Procare
Beauty for Ashes	Prochorus Community Development
Bridges of Hope SA	Proud2B Me Foundation
Bridging Abilities	Rock Crisis Centre
Carehaven Salvation Army	SA Cares for Life
Choices Centre	Safeline Child Abuse Prevention & Treatment Centre
Common Good Foundation	Sarfat Community Projects
Eagles Nest Ministries	S-Cape Home
Emyezweni	Scripture Union
Ethel's Place Youth Care Centre	Seasons Crisis Pregnancy Centre
Ezrah Community Training and Development	Senecio Support
Fikelela Aids Project	SHARE Adult Education Centre
Friends of Child Protection	Sikhula Sonke
Hand of Hope (Joyce Meyer)	Sir Lowry's Pass Community Empowerment Project
Heatherdale Children's Homes	Sisters Incorporated
Helderberg Development Centre	Somerset West United Church
Home from Home Trust	SOS Children's Villages, South Africa
Home of Compassion Ministries	SouthEnd Community Centre
Hope Prison Ministries	Sport Implementation Foundation
Hope to the Hopeless	St. Anne's Home
Ikhaya Le Themba Home Based Care	St. Peter's Church Mowbray
Immanuel's Haven	Straatlig
Izandla Zethemba	Straatwerk
Joya Homes and Educare Company	Tereo Project
Jubilee Health Centre	Thando Trust
Kibwe Kids	The Ark City fo Refuge
Kin Culture	The King's Smile
Kuyasa Horison Empowerment	The Pearl Community Development Project
L' Abrie de Dieu Safehouse	The Phoebe Care Centre
Lerato's Hope	The Salvation Army
Life Child	The Sozo Foundation
Lilitha Educare Centre	The Warehouse
Little Angels	Thembalitsha Foundation
Living Hope	Think Twice
Mater Domini Home	Touch Community Network
Matla-A-Bana	Trinity Children's Centre
Mercy Aids	True North
Metro Kids Africa	Umnqophiso Primary School
Mfesane	United Christian Student Association
Missing Children SA	uThando leNkosi
Mould Empower Serve	Valcare Trust
Naomi's Joy	Village Care Centre
NewDay International	Vision Afrika
Nthando Home of Safety	World Vision Atlantis ADP
Open Schools Worldwide	World Vision Mbekweni ADP
Options Care Centre	

Governance

Eight of our Network affiliates are members of the Connect Network Non-profit Company (NPC). These members appoint the Board and they agree on the network strategy. The Board provides fiscal responsibility for the NPC and appoints the Executive Director. The network office provides administration and support services to the Network.

Non-Profit Company Members

Arise: Steven Nicholson

Beautiful Gate: Vaughan Stannard

Living Hope: Avril Thomas

Metro Kids Africa: James Senior

Phambili Community Development: Colin Van Wyk

Sikhula Sonke: Mdebuka Mthwazi

The Sozo Foundation: Anton Cuyler

Think Twice: Moussa Mulamba



Board Members



Nicole Serfontein
Board Chair



David Nefdt
Member Representative
Director



Andre Mahoney
Finance Director



Dee Moskoff
Executive Director

Staff

Shown, Left to Right: Beverley Stoffberg – Finance Manager, Dee Moskoff – Executive Director, Priscilla Muller – Office Administrator, Linda Walters – Community Coordinator, Yolanda Nxesi – Project Administrator
Not shown, Interns: Benjamin Moskoff - Finance development, Chelsea Aiosa - Child Protection Tool Kit, Reuben Kade: Data management



Partnerships



Alternative Prosperity (APROS) provides a broad range of services and products relating to B-BBEE, Sustainability and Responsible Investment. APROS performs the external verification of Connect Network's QIS affiliates. They also provide Connect Network with the annual Independent Competent Persons Report.



Ezrah Community Training & Development NPC (Ezrah), strengthens community-based organisations through capacity building, leadership development and training in effective programmes with the goal of promoting ethical service delivery and quality education. Ezrah is both an affiliate and a contracted partner of Connect Network NPC to coordinate the Quality Improvement System, assist with ethical service delivery through reviewing and updating our policies.



OneSight brings vision care to people all over the world by mobilising eye care professionals, industry experts, volunteers and partners. Their shared passion is for giving the best care to every patient that needs eye exams. This includes top quality eyewear that allows them to see, look and feel their best. Connect's partnership with OneSight allows caregivers and children from Connect's affiliate organisations to access free eye care.



Viva is a world wide network of Christians working with children at risk working in 21 different countries, supporting thousands of projects working with children at risk in 35 city-wide networks. Viva is the standard bearer for Connect's Quality Improvement System. Viva and Connect Network are committed at all times to exploring mutually beneficial collaborations through joint programmes.



Wellspring International is an outreach of Ravi Zacharias International Ministries (RZIM). Through a process of due diligence, the vision of Wellspring is to identify and financially equip existing organizations aiding women and children at risk, as well as to provide individual scholarships to support education, healthcare, and basic living needs. Connect Network offers intermediary support for Wellspring's beneficiaries in Cape Town.



World Vision South Africa (WVSA) is a Christian Humanitarian Organisation dedicated to working with children, families and communities to reach their full potential by tackling the root causes of poverty and injustice. Connect Network is assisting World Vision SA in their succession planning around the Western Cape Area Development Programmes through facilitating collaborations of local organisations in the areas that World Vision currently works.

Donors

Connect Network donors are vital partners of the vision to see families thrive and communities transformed. They do this through covering the core operational costs of the network office, specific projects, programmes, grants and affiliates' collaborative initiatives. The donor profile can be seen on the pie chart on the following page.

Donors

Alternative Prosperity
Barney II Foundation
Beth Barnes
Cebano Consultants (Pty) Ltd
Cherokee Trading Post Route 44 (Pty) Ltd
Children's Campaign Trust
Claytile (Pty) Ltd
The Community Chest of the Western Cape
Dee Moskoff
Bob and Robbi Feinberg
Friedman & Rabinowitz (Pty) Ltd
GP Koning
H2O International South Africa (Pty) Ltd
HT Gormley Testamentary Trust
Ivan Moskoff Financials (Pty) Ltd
Juventis Consulting LL
Karbonkelberg Marine CC
Live Rock Lobster Corporation
Masifunde Fishing CC
Miya Fisheries (Pty) Ltd
Muratie Wine Farm
NewDay International
Peninsula Fishing Enterprises (Pty) Ltd
Quaker Services Cape
Rudolfo Bruno
Simon & Penny Hood
Sparkor (Pty) Ltd
St. Armands College (Belguim)
Susan Farrell Consulting Services
Ultimate Acitivity Camps
Virginia De la Hunt
Nicole Watts

Calendar Sponsors

Cape Agricultural Products (Pty) Ltd
FussFree Design & Print
Geohydrological & Spacial Solutions
International (Pty) Ltd
Ivan Moskoff Financials (Pty) Ltd
Juventis Consulting
Mantelle Marketing t/a Robosol
Purple Line Plastics (Pty) Ltd
Bill and Sabra Reichard
Spinnaker IMS

Event Sponsors

Fairlady Magazine
Ikhaya Le Themba
Ivan Moskoff
Joy Magazines
LOSE IT! Magazine
What Not Shop

"Donors don't give to institutions.
They invest in ideas and people
in whom they believe."

Unknown

"If you have something to give
you have a lot to gain."

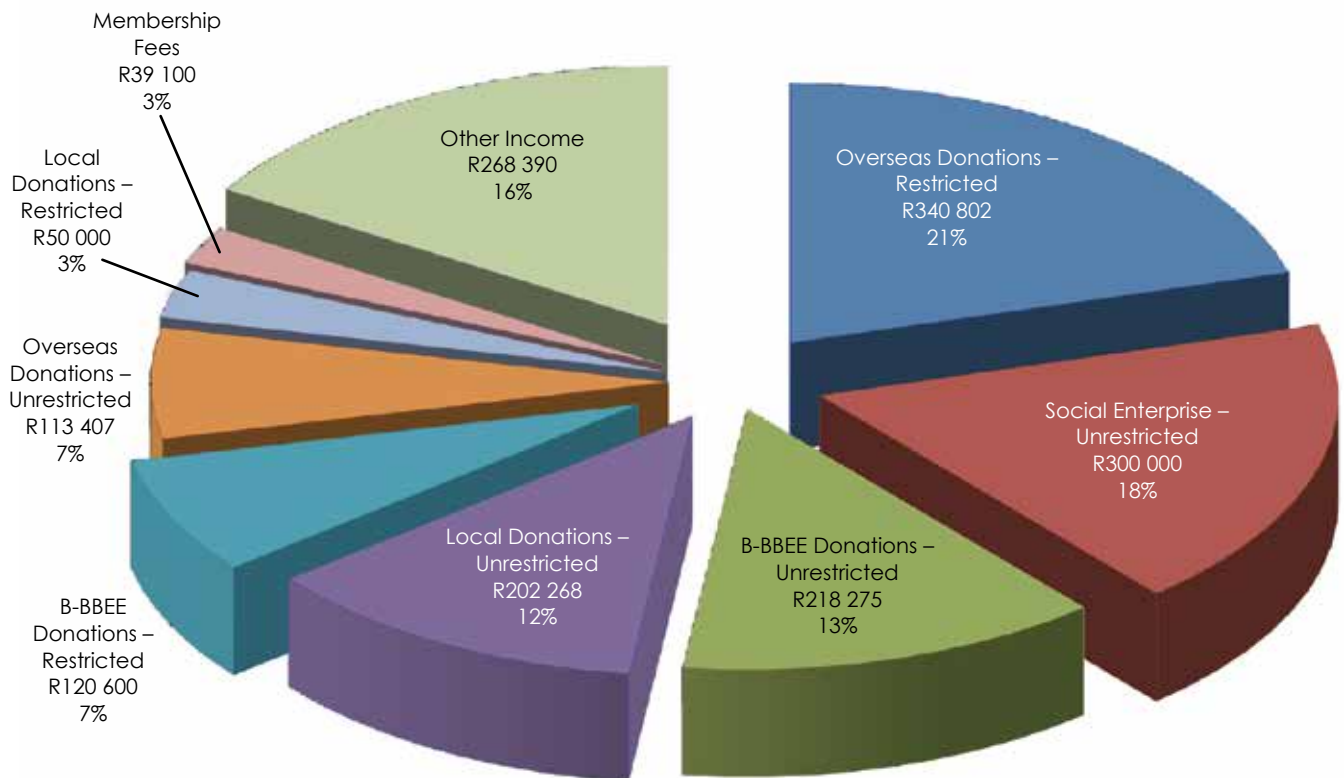
GivenGain

Finances

Income

2015: R1 163 788

2016: R1 652 842

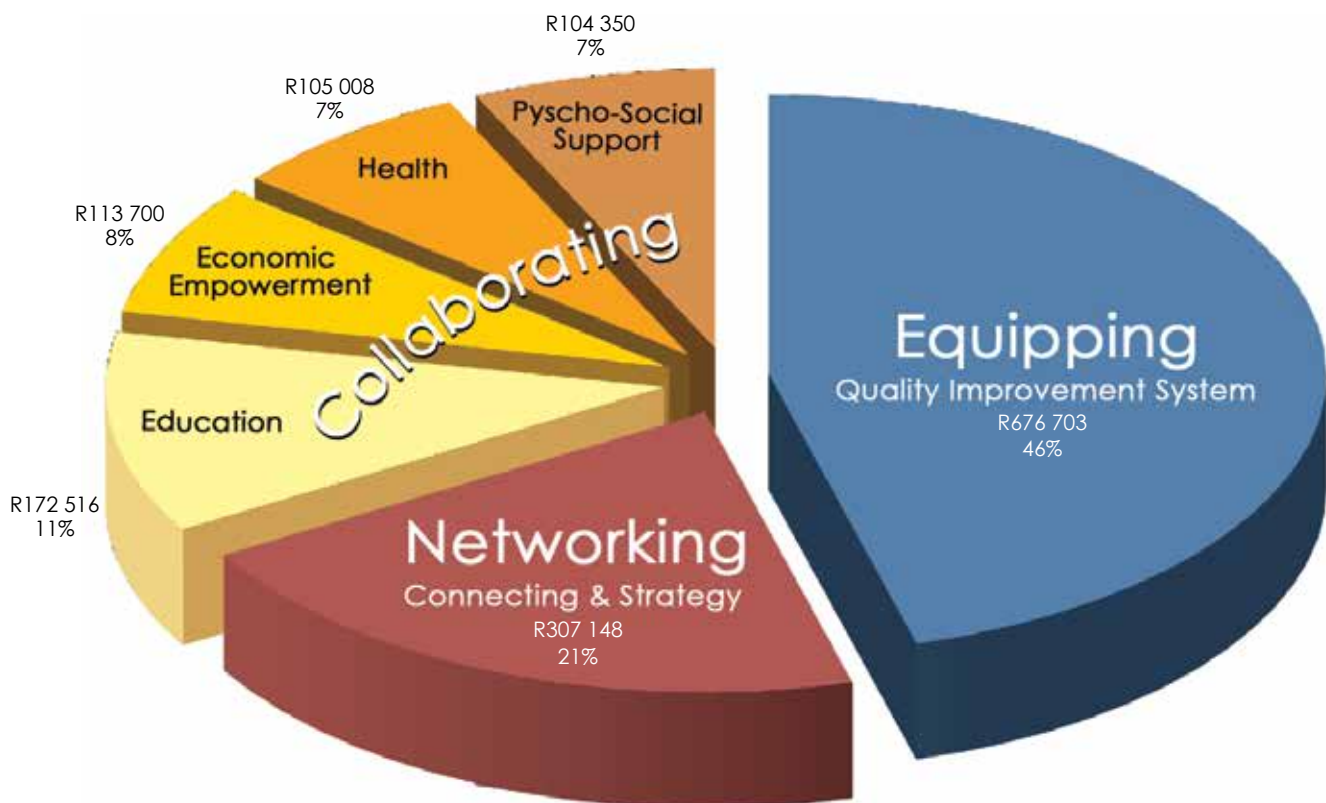


Income has been received from various sources, without prevents Connect Network from only depending on a few, large financial contributions. This diversified income base ensures Connect Network is financially secure and reveals how the organisation is developing ways to manage financial risks.

Expenditure

2015: R1 236 603

2016: R1 479 423



Connect Network's strategy is to equip affiliates to be more effective and impactful in their work, both individually and collectively. This is clearly reflected above, with these two components accounting for two-thirds of financial spend over the past financial year. This assures all stakeholders that income distribution is in line with wstrategy.



social development

Department
Social Development
REPUBLIC OF SOUTH AFRICA



Registered as: Connect Christian Network NPC

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Bank Details • Account Name: **Connect** • Account No: **1060 191 113** • Bank: **Nedbank** • Branch: **Somerset West** • Branch Code: **10-60-12** • Swift Code: **Nedszajj**

We are a Level 1 B-BBEE contributor with 135% procurement recognition and 100% B-BBEE SED recognition.

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