



together for women and children at risk

1 MARCH '14 TO 28 FEBRUARY '15

ANNUAL REVIEW



2014

10th

year

•

109

organisations and churches

•

507

workers

•

180 million

Rand

•

240 thousand

women and children at risk

CHAIRMAN'S REPORT



The past six years with Connect Network [two as a board member and four as board chair] have been challenging and exciting for me and I am immensely grateful for this privilege.

I was drawn to accept the invitation to serve with Connect largely because of its strong commitment to make a difference through networking and collaboration - esteemed values in any organisation.

Connect provides a platform, via skills and expertise, to build an active and engaged membership of autonomous organisations who work together towards a shared or common goal i.e. of changing the plight of Women and Children at Risk in greater Cape Town. By recognising that networking and collaboration is a process (not an end) Connect patiently and steadily facilitates processes to build relationships, trust and commitment, and helps to build consensus towards a commonly owned vision by welcoming wide participation on decision-making. It is my sincere hope that you have personally experienced the value of this vital work within your own environment.

It is no secret that the obstacles of the past year have been quite challenging, from a tough fundraising climate to a discouraging staff turn around, yet, we have so much to celebrate and be grateful for. Our efforts have been directed towards stabilising the network infrastructure, while maintaining the momentum in networking activities.

We celebrate three things this year: the delivery of the child protection campaign, our network days, and the crucially important QIS program. Also, during the year some research was conducted which provided input into our three-yearly 'Indaba', which focused on "what it looks like when it's fixed." Our network members then also reviewed our past goals of 2012 through 2015, and strategised on future goals for 2016 through 2019.

It is fitting to also highly commend the hard work, dedication and resilience of our staff, especially under the re-appointed leadership of Dee Moskoff, our founding CEO (who lead the team while attending a full-time Master's programme at Syracuse University, NY USA). The board and our network (NPC) members personally thank each one of you for your willingness and commitment to go the extra mile.

To the network affiliates: You are the hands and feet of transformation in the community, and your willingness to collaborate towards a transformed Cape Town is an inspiration. Stay involved and remember **you** are the network.

To every generous donor: a deep and sincere thank you. Without your ongoing tangible financial support the work of Connect Network would simply not be possible.

To my fellow board members: thank you for your support. This has been a memorable experience which I will cherish.

A special thanks to founding member, Peter Williams (who now retires from our board), for his active participation in the network's startup, progress and development including his contributions on many levels.

Be encouraged by the stories and the numbers within this report as they provide a window into our collective commitment to achieving Connect's vision of seeing **families thriving and communities transformed**.

We remain excited about the future of this excellent work, and I look forward to remaining an involved member of the Network via 360-Transformation, our own organisation.

Sincerely

Erica Pippert

DIRECTOR'S OPERATIONAL REVIEW



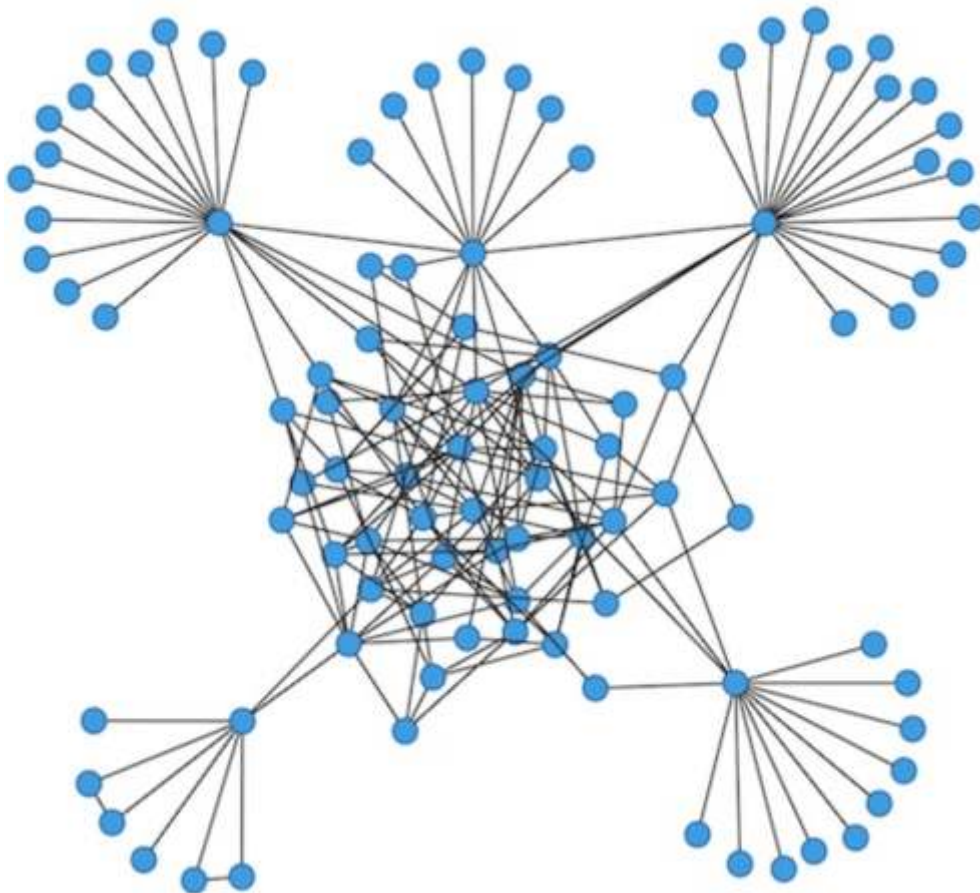
Connect Network NPC (non-profit company) exists to co-ordinate and support a growing network of people who are committed to ensuring that every child thrives and can reach their God-given potential. Connect's affiliates know that they cannot do all things for all children on their own.

We believe, however, that every child belongs in a family and that when a mother is not at risk her children are safe. We want to see the children of South Africa thrive and believe that if we all synchronise our roles effectively we can do it. A strong network with a good foundation can achieve a lot together.

The objectives of Connect's operations during the 2014 / 2015 period were to: re-establish the order of workflow, engage a new operating structure, and ensure a sustainable platform for the network to function going forward. As mentioned, during our latest Indaba, we reviewed our three-year strategic plans for 2012-2015 and developed the framework for 2016-2019.

Dee Moskoff

CEO



WE NETWORK, WE BUILD CAPACITY, WE COLLABORATE

we network

WE ENHANCE EXISTING RELATIONSHIPS BETWEEN OUR AFFILIATES, AND PROMOTE NEW RELATIONSHIPS THAT ENCOURAGE SOCIAL COHESION BETWEEN ORGANISATIONS AND THEIR PEOPLE. WHAT WE HOPE FOR IS THAT MEANINGFUL SYNERGIES AND COLLABORATIONS ARE BUILT FOR THE BENEFIT OF CHILDREN.

WE DO THIS THROUGH:

- 1 Informal prayer breakfasts
- 2 Network campaigns
- 3 Social media presence & communications

@prayer_breakfasts

It is wonderful to gather with other like-minded, passionate, and sometimes overwhelmed, child and family practitioners and meet with the God who refreshes us! Prayer does that. It changes us and it can change the world!

Dr Vaughan Stannard, BEAUTIFUL GATE, Cape Town, South Africa

Monthly prayer breakfasts [hosted at Beautiful Gate] are informal networking and prayer [for children at risk] gatherings. On average 15-30 people attend every month. Various network affiliates lead the prayer time, giving sufficient opportunity for active participation. Attendance is varied, but for the most part it has been staff of affiliate organisations, with a few leaders attending as well. These gatherings lend themselves to closer networking and one affiliate has even used these occasions as part of their staff-wellness plan. The informal nature of our gatherings has encouraged new connections and contact meetings.



@child_protection_campaign

Here where we live children as young as five years-old running on the streets unsupervised until late at night. Children need to be protected. A safe community is a place whereby adults guard each child. We must be a community that cares for our children. Our child protection campaigns were organised and lead by youth in our leadership programme.

Nono Mtiya, KUYASA EMPOWERMENT PROJECTS



2014 was the sixth year of Connect's Child Protection Campaign. As a build-up towards the campaign 20 people rode the Argus Cycle Tour in the 'Ride for Hope' team with Hope Prison Ministries. Throughout the month of May Connect promoted 'Child Protection' through our joint campaign. A few of our network affiliates also co-ordinated their own local campaigns, and one network event saw 25 affiliates coming together to focus on child protection. A church service of 'Hope and Blessing' was organised by four such affiliates and was kindly hosted at Garden's Presbyterian Church at the end of May.



@social_media_and_communications

The Connect Network info page is very helpful I distribute it to staff and volunteers to keep them informed on what is happening for children.

ACVV SOMERSET WEST

Excellent resource. Makes us affiliates feel important and part of the same vision with the other organizations working with women and children.

Pat van Wyk, PHAMBILI COMMUNITY DEVELOPMENT

Every second week the 'Info Page' is sent out to 468 recipients, informing our affiliates of each other's events, news on collaborations, our available resources, as well as networking opportunities, child protection campaigns, trainings and useful information from outside sources.

Our Facebook page improved its audience over the past year to more than 800 followers and was used to informally report on Connect's joint initiatives and events. This enabled us to reach a wider audience in order to attract interest to the network. (Due to our child protection protocol we have reserved the right to screen and [if necessary] block unsolicited followers.) LinkedIn, Twitter and Instagram have been activated to enhance the public profile of Connect.



we build capacity

WE BUILD CAPACITY THROUGH VARIOUS PROGRAMMES, WHICH IN 2014 WAS THE PRIMARY FOCUS OF OUR WORK. THE AIM IS THREE-FOLD: TO HELP AFFILIATES IMPLEMENT BEST PRACTICE, RETAIN THEIR RELEVANCE, AND ATTRACT VALUABLE RESOURCES. DURING THE YEAR WE PROVIDED THE FOLLOWING:

- ① Quality Improvement System (QIS)
- ② Technical support
- ③ Small grants
- ④ Care for the care-giver

@quality_improvement_system

My experience of Connect Network training for capacity building has been an extremely joyful one! The training presented is focused, helpful and gives us an ability to structure our

organisation that meets legal and international standards. We have gained momentum and now have a useful tool to align existing policies to comply with legal requirements, given our partners a better understanding of who we are and where we are going, met and networked with the most amazing people. The fellowship our carers have enjoyed at the monthly prayer breakfasts has been so encouraging! Well done to you and your team.

Theresa Richardson, IKHAYA LETHEMBA

QUALITY IMPROVEMENT SYSTEM



This is the flagship programme of Connect Network as QIS plays a pivotal role in strengthening the affiliates' internal systems, structures and processes so that they function in

line with best practice, and to improve the quality of care offered to children and women at risk. QIS provides Biblical principles and international best practice standards in six module areas: Project Planning and Design, Governance, Financial Accountability, People Care, Child Protection and Child Wellbeing. The programme strengthens the bonds between our affiliates as these different organisations journey together towards Viva verification. They learn from one another, sharing important experiences and

resources together, and they form peer support structures between themselves.

2014-2015 ACHIEVEMENTS

The year was started off with an Organisational Development workshop in March to introduce organisations to the QIS programme. A status report was compiled to capture the progress of the different affiliates on each QIS cycle towards verification, and a QIS plan was formulated to give further momentum to the programme. In September, the Project Planning and Design module was successfully implemented with eight affiliate organisations, with excellent feedback on the quality of the training. As a first, we successfully combined mentoring and training so that participants were able to contextualise the project planning tools to their own organisations immediately. Five social workers who attended the training received 12 Professional Development points each from The South African Council for Social Service Profession.

In February 2015, a group-mentoring day was held to assist organisations to identify their organisational development gaps, and to help those who are on their way to verification to prepare their evidence. The standards of all six modules were revisited and a summary of evidence needed for each module's standards was given to participants. A total of 11 organisations attended this group-mentoring day and participants concluded the day with anticipation to improve the quality of how they function. The QIS programme has great momentum going forward and QIS participants share a strong sense of cohesion in their journey towards organisational excellence.

COMMENTS FROM QIS PARTICIPANTS:

- Feels like I have been sitting on the shoulders of giants.
- I would suggest that every organisation goes on this training.
- Useful and empowering. An essential management tool. Can't believe I've coped without it so long.
- I really feel inspired and challenged to do more, to improve the quality level
- Love the way we are all part of a family network!

@technical_support

The coaching Connect offered us on setting up our organisation structure was excellent. I learnt so much and was encouraged to a higher level of responsibility. It really stretched my mind to higher levels.

Desiree Herbet, HOPE TO THE HOPELESS



Technical support is a new service available via our network office. Many of our affiliates struggle with issues like compliance and budgeting, and already two affiliates received direct support in this regard in 2014. We have also embarked on a three-year process of laying a foundation for future collaborative (consortium) fundraising and reporting. In this regard we conducted a thorough baseline research to profile the Network, and this data will inform the 2016-2019-network strategy.

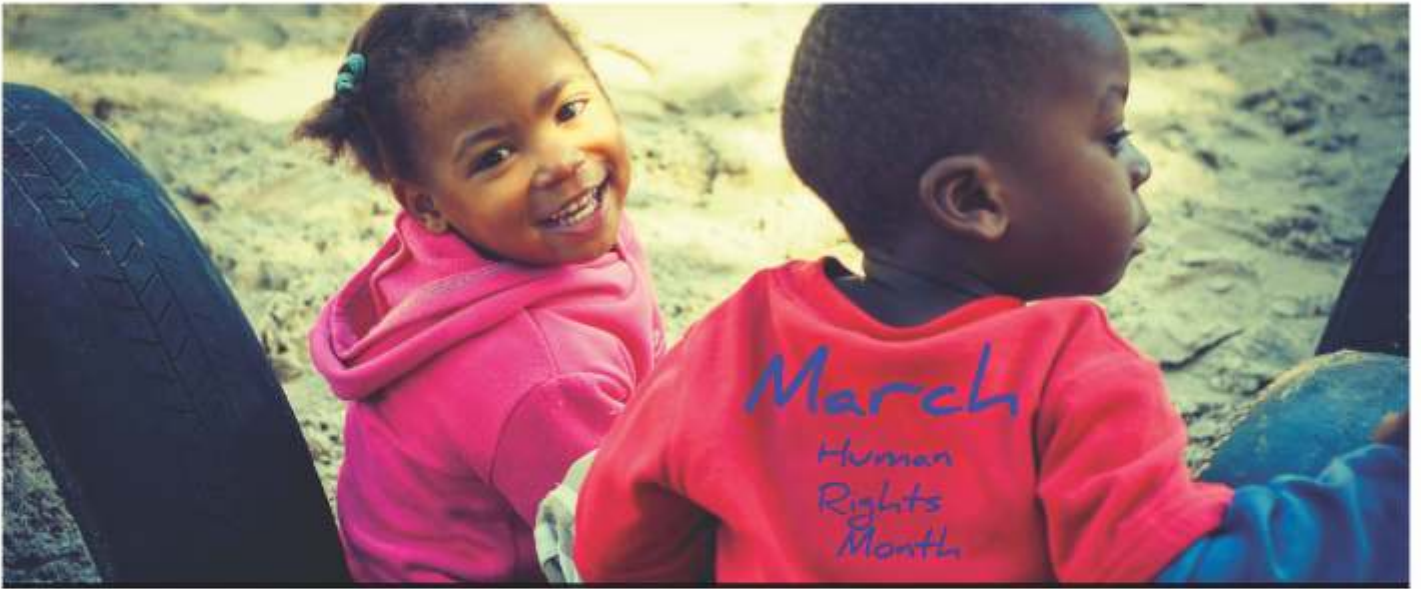
@small_grants

Prochorus would like to thank Bill and Sabra Reichart for their kind hearts towards our Educare centre project in Jonkershoek. They assisted us with funds to start up the Educare Centre. In 2014 their donation went towards building new toilets at our Centre. We are very grateful towards them. We would also like to thank Connect for giving us the chance to respond to this funding opportunity.

Jan Scanell, PROCHORUS COMMUNITY DEVELOPMENT

The Connect Network Small Grants is an initiative aimed at providing funds to affiliates who have committed to QIS, are actively involved in the network and have a child protection policy. In 2014 fifteen small grants were allocated totalling more than R 100,000. Grants included textbooks, repair and service of computer labs, educational materials for crèches, toilets for an educare Centre, a fridge for a nutrition programme, educational technology and coaching support.





@caring_for_the_caregiver

My job is very demanding, because I am having to deal with women in crisis who need emergency shelter, and our shelter is always packed. The Connect Retreat was refreshing and uplifting. As a result of the retreat I was able to focus on my own spiritual life and we bonded together as organisational leaders. Although it was only two days it made such a difference to how I view my work.

Finance Manager at ST ANNE'S

Leading an organisation is a demanding and often lonely space - leaders are caring for others, but are often not cared for themselves. Connect Network retreats, site visits and leadership development are geared to provide psycho-social support to leaders in the network. In 2014 24 leaders attended the care-giver retreat at Bridges of Hope (Franschoek). In December A seminar for 15 leaders was hosted by Prof Michael Johnson from Foster School of Business (USA) on strategic leadership.



we collaborate

WE PROVIDE THE LEADERSHIP FOR NETWORK AFFILIATES TO COLLABORATE TOGETHER ON JOINT EFFORTS TO OFFER CITY-WIDE SOLUTIONS FOR WOMEN AND CHILDREN AT RISK. WE DO THIS THROUGH A THREE-YEARLY STRATEGIC REVIEW INDABA.

THE FOLLOWING THREE COLLABORATION GOALS FOR 2012-2015 WERE REVIEWED THIS YEAR:

- ❶ To develop nurturing and protective environments for children
- ❷ To develop opportunities for improved education
- ❸ To develop resourceful and resilient mothers



@protective_environments_for_children

Our first objective was to build ten community-based networks for the well-being of their children.

Our second objective was to engage and mobilise 20 churches to respond to the needs of the children at risk in their community.

Firstly, by the end of 2014 eight potential networks (or child care forums) were identified. Secondly, Arise Children's Ministries conducted research into designing a streamlined legal pathway to providing permanency of family care for children. Thirdly, more than 20 churches participated in child protection campaigns in their communities. Fourthly, three affiliates worked together to develop a Children's Act Manual for churches and presented it at the International Child-Safeguarding Conference in September.



@improved_opportunities_for_education

Our objectives were to ensure that 80% of early childhood development centres (ECD's) in the network were committed to comply with the Department of Social Development's legal requirements, and that 1,000 children between grades R to 12 access learner support through homework clubs.

By the end of 2014 50% of the Early Childhood Development centres achieved compliance and, of the remaining centres, 80% showed commitment to the process of compliance. More than 1,000 children had access to learner support through the various Homework clubs.

@resourceful_and_resilient_mothers

Our objective here was to facilitate the networking of women-focused organisations so that at least half of them are engaged in and prepared for collaborating together.

By the end of 2014 all women-focused organisations were becoming well networked and had started working on joint initiatives.



Connect Network Community 2014

360 Transformation
ACVV Bright Lights
ACVV Somerset West
Adaliah Care
Arise Children's Ministry
BabySafe
Beautiful Gate Ministries
International
Beautiful Gate Ministries South
Africa
Beauty For Ashes
Bell Valley Initiative
Bridges of Hope SA
Bridging Abilities
Carehaven Salvation Army
Choices Centre
Common Good Foundation
Eagle's Nest Ministries
Emyezweni Pre-school
Ethel's Place Youth Care Centre
Ezrah Community Training and
Development
Fikelela Aids Project
Friends of Child Protection
Hands of Hope (Joyce Meyer
Ministries)
Heatherdale Homes
Helderberg Development
Centre
Home from Home Trust
Home of Compassion Ministries
Hope Prison Ministries
Ikhaya le Themba Home Based
Care
Immanuel's Haven
Izandla Zethemba
Jabulani Africa Ministries
Joya Homes and Educare
Centre

Kibwe Kids
Kohin
Kuyasa Horizon Empowerment
L'Abrie De Dieu Safehouse
Lerato's Hope
Life Child (Aids Resource
Centre)
Lighthouse Ministries
Lilitha Educare Centre
Little Angels
Living Hope
Macassar Kids Craft Club
Mater Domini Home
Matla-A-Bana
Mercy Aids
Metro Kids Africa
Missing Children SA
Mould Empower Serve
NewDay
Nthando home of Safety
Open Schools Worldwide
Options Care Centre
Paradigm Shift
Percy Bartley House
Phambili Community
Development Centre
Phillippi Children's Centre
Phillippi Trust SA
Place of Hope
Procure
Prochorus Community
Development
Proud2B Me Foundation
Rainbow of Hope
Rock Crisis Centre
Ruach Counselling Centre
SA Cares for Life
Safeline Child Abuse Prevention
and Treatment Centre

Sarfat Community Projects
S-Cape Home
Scripture Union
Seasons Crisis Pregnancy
Centre
Senecio Support
SHARE Adult Education Centre
Sikhula Sonke
Sir Lowry's pass Community
Empowerment Project
Sisters Incorporated
Somerset West United Church
SOS Children's Villages South
Africa
South End Community Centre
Sport Implementation
Foundation
St. Anne's Home
St. Peter's Church Mowbray
Straatlig
Straatwerk
Tereo project
Thando Trust
The King's Smile
The Pearl Community
development Project
The Phoebe Care Centre
The Salvation Army
The Sozo Foundation
The Warehouse
Thembalitsha Foundation
Think Twice
uThando leNkosi
Valcare Trust
Village Care Centre
Vision Afrika
Whale Coast Media
Women of Destiny

Governance

Ten of our Network affiliates are members of the Connect Network Non-profit Company (NPC), and these members in fact appoint the Board and they agree on the network strategy. The Board provides fiscal responsibility for the Non Profit Company and appoints the CEO. The network office provides administration and support services to the Network.



LEFT TO RIGHT: Nicole Serfontein (Board), Dee Maskoff (Executive Director), Avril Thomas (NPC member), Erica Pippert (Chair of the board), Steven Nicholson (NPC member), Sylvi Bodemer (Gauteng affiliate), Mariette Jacobs (QIS co-ordinator), Beverley Stoffberg (Finance manager), Kevin Pippert (Network affiliate), Priscilla Muller (Office administrator), Vaughan Stannard (NPC member), Linda Walters (Community co-ordinator), Peter Williams (Board), Brian Africa (NPC member), Moussa Mulamba (NPC member), Roy Kempster (NPC member)

IN FRONT: Mdebuka Mthwazi (NPC member)

ABSENT: David Nefdt (Board), Andre Mahoney (Board), Colin van Wyk (NPC member)

- A governance retreat in July provided opportunity for the NPC members, Board and staff to define each other's roles and responsibilities.
- There were two NPC member meetings, the board met once every six weeks.
- The AGM in September ratified the audit and new board members.
- The three-yearly Indaba in November saw us review our strategic goals for 2012-2015 and

discuss a framework for the 2016-2019 goals.

- One board member and the board secretary attended the QIS Governance module as part of board development.
- Two Board members attended Viva's Network Development Conference in Kampala, Uganda.
- EZRAH Community Training and development assisted through leadership transition, facilitated the governance retreat, QIS delivery and Policy updates.

Non-profit Company members



PHAMBILI COMMUNITY DEVELOPMENT



NON-PROFIT COMPANY MEMBERS

ARISE: STEVEN NICHOLSON

BEAUTIFUL GATE: VAUGHAN STANNARD

LIVING HOPE: AVRIL THOMAS

METRO KIDS AFRICA: JAMES SENIOR

PHAMBILI COMMUNITY DEVELOPMENT:

COLIN VAN WYK

SIKHULA SONKE: MDEBUKA MTHWAZI

TEREO PROJECT: NAOMI FERREIRA

THE SOZO FOUNDATION: ANTON CUYLER

THINK TWICE: MOUSSA MULAMBA

VILLAGE CARE CENTRE: BRIAN AFRICA

BOARD MEMBERS

ERICA PIPPERT - BOARD CHAIR

DAVID NEFDT - MEMBER REPRESENTATIVE

NICOLE SERFONTEIN - LEGAL

ANDRE MAHONEY - FUNDRAISING

PETER WILLIAMS - FINANCES

STAFF

DEE MOSKOFF - DIRECTOR

BEVERLEY STOFFBERG - FINANCE MANAGER

LINDA WALTERS - COMMUNITY CO-ORDINATOR

PRICILLA MULLER - OFFICE ADMINISTRATOR



DONORS

Connect Network donors fund: the core operational costs of the network company, specific projects, and affiliates collaborative initiatives. The donor profile can be seen on the pie chart.

Donors

Avalon Shiprocking (Pty)Ltd
Bill & Sabra Reicherdt
CBS Manufacturing (Pty)Ltd
Cebano Consultants (Pty)Ltd
Children's Campaign Trust
Ciulli Ready Mix (Pty)Ltd
Claytile (Pty)Ltd
Community Chest of the
Western Cape
L'Orre Projects
Hil Gormley Testamentary Trust
Ivan Moskoff Financials (Pty)Ltd
Kambo Marketing (Pty)Ltd
Marais Muller Bestuurs Trust
Murtie Wine Farm
Rudolfo Bruno
Saint Michael's Church Paris
St. Annas College Belgium
Virginia De la Hunt

Argus cycle tour fundraiser donors

Alison Lynne
Annole Kuhn
Charlal Kerff
Clare Fmslie
Colin Hancock
Dee Moskoff
Gerl Slegn
Haze Bone
Ise Du Plessis
Korin Viviers
Kathryn Stone
Leo Lgendijk
Lorika Elferink
Maureen Stromin
Nelke Meintjes
Reinhardt Jonker
Ricardo Wyngaard
Thys Du Toit

Calendar sponsors

Bil and Sabra Reicherdt
Cape Agriculture products
Cebano Consultants (Pty) Ltd
Cluss Tree Design and print
Geohydrology and Spatial
Solutions International (Pty) Ltd
Ivan Moskoff Financials (Pty) Ltd
Juventis Consulting
Purple Line Plastics (Pty) Ltd
Mantle Marketing Pty Ltd I/A
Rebosol
Sphinxaker - MS

Event Sponsors

Bayer
Carehaven Shelter
Ikheya Le Thonod
Ivan Moskoff
Joy Magazines
Joyce Meyer Ministries
NewDay
Sonia Smith
St. Anne's Home
Whetnet Shop

As a donor, we have partnered with Connect Network to mentor a fledgling organisation in the areas of governance, finance, accountability, project planning and care for women and children at risk. The team at Connect Network has been an invaluable resource and reassurance to us: in tandem with our financial commitment to them, they have helped incredibly to secure the NGO's sustainability, trustworthiness, effectiveness and helpful relationships with similar organisations. Connect's strong commitment to their cause and the excellence and professionalism in which they execute their work is noteworthy to us as we have collaborated with them on this project.

James Turner, CSR manager, CLAYTILE (Pty) LTD

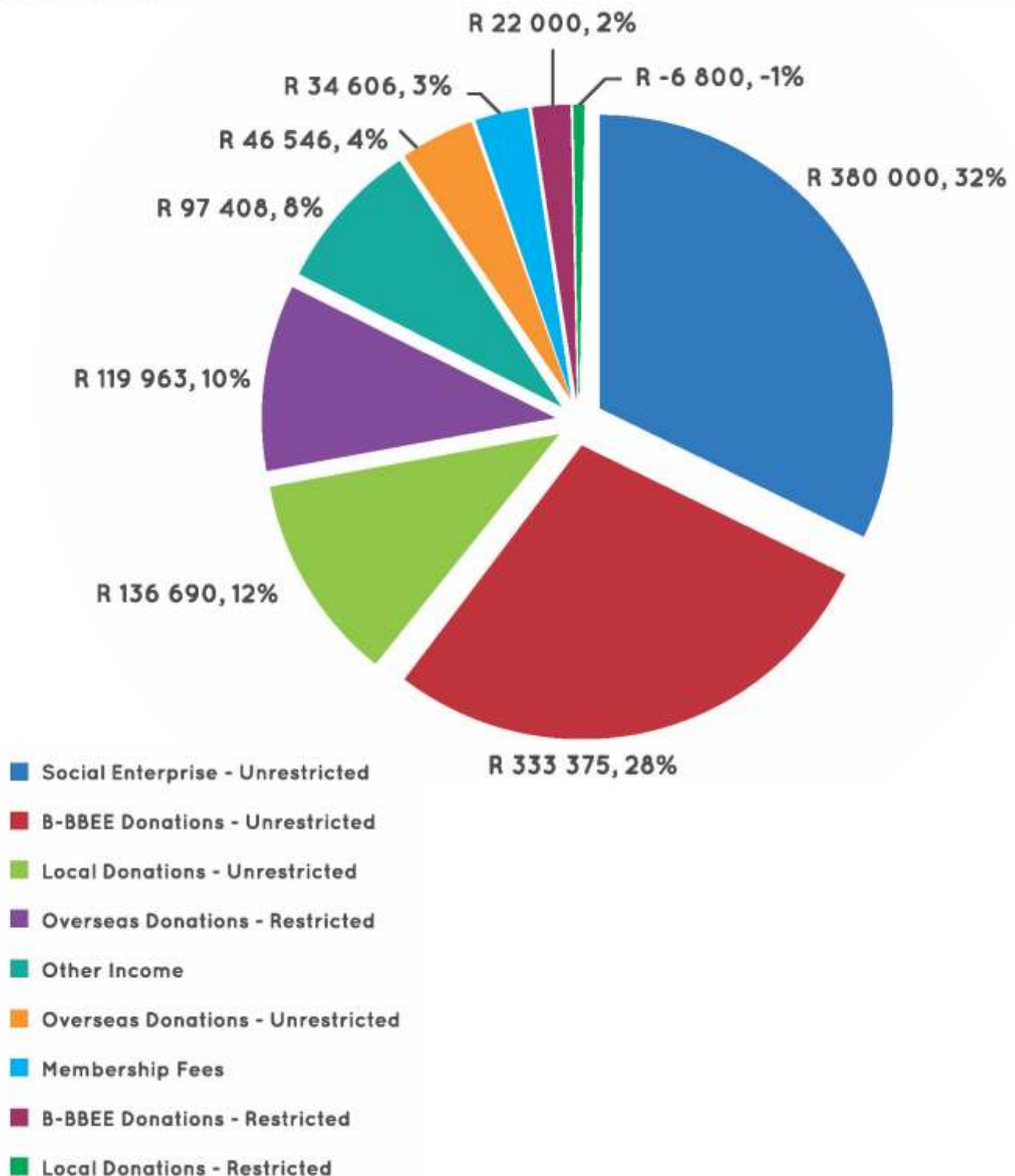
Finance overview

The full audit is available on our website.

INCOME

2015: R 1 163 788

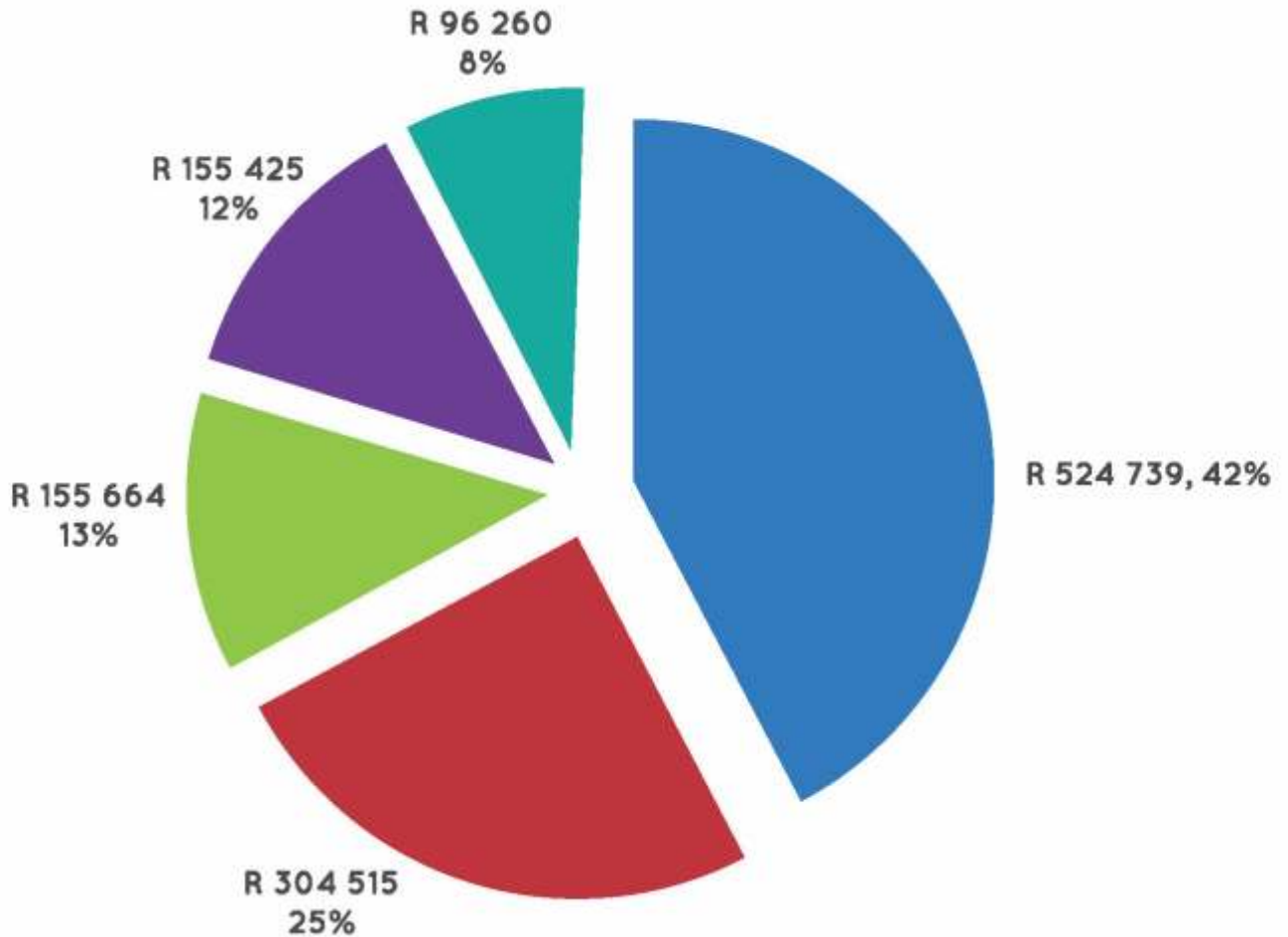
2014: R 1 314 111



EXPENDITURE

2015: R 1 236 603

2014: R 1 434 150



- Capacity Building
- Networking
- Collaboration 1: Developing Opportunities for Improved Education
- Collaboration 2: Nurturing & Protective Environments for Children
- Collaboration 3: Empowering Mothers of Vulnerable Children





Connect Christian Network NPC

2006/012058/08

NPO: 040-987

PBO: 930031187 (Section 18A status)

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